

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of February 2020
C.G.No:16/2019-20/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

P. Mallikarjuna Reddy,
S/o. P. Rama Subba Reddy,
Nallacheruvupalli,
Vemula,
Kadapa –Dist

Complainant

AND

1. Assistant Executive Engineer/O/Vemula
2. Deputy Executive Engineer/O/Vempalli
3. Executive Engineer/O/ Pulivendula

Respondents

ORDER

1. Complainant presented a complaint before the forum for extending of AGL power supply to his bore well.
2. Respondent No.3 submitted his written submission to the forum wherein he stated that after receiving payments from the complainant proposals were transmitted to the construction wing, Kadapa to take up work under HVDS. But due to short closing of HVDS works, said work was not taken up by the construction wing, Kadapa. By making necessary correspondence an estimate was prepared under T& D works and the work was completed in full shape. The power supply was extended to the complainant on 16.10.2019.
3. Complainant when contacted by the staff of the Forum over phone on 18.02.2020 at 11.25 A.M. he informed that his problem was resolved and service was given.
4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman,**

Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to

C.G.No:16/2019-20/Kadapa Circle

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DESPATCHED

DATE 03/03

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within
30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

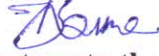
Sd/-

Independent Member

Sd/-

Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar,
Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.